PRODUCT NAME

AI Service Card

V.X

# Intended Use

Insert Product Description

# How It Works

Inputs & Outputs

* Inputs
  + Insert Input details
* Outputs
  + Insert Output details

Architecture

Insert architecture details.

# AI Model Details

[INSERT PRODUCT NAME uses various third party AI models with each model serving a distinct function OR INSERT PRODUCT NAME leverages INSERT MODEL NAME]. In some cases, Customers are permitted to select an AI model from the AI models made available by Hyland, allowing each Customer to tailor the Hyland offering to best fit its specific business needs. These models are all hosted within the Hyland Cloud infrastructure.

Given that new models are continually being released, Hyland may add to, remove, or update the AI models available from time to time.

# No Training on Customer Data

Hyland does not use Customer data to further train or fine-tune the AI models utilized by INSERT PRODUCT NAME.

# Known Limitations

INSERT PRODUCT NAME is not designed or intended for any use prohibited or deemed high-risk under applicable law. In the healthcare setting, INSERT PRODUCT NAME is approved only for back-office usage or non-clinical use cases. INSERT PRODUCT NAME is not designed, tested, intended or approved for patient care, diagnosis, treatment, or any other medical purpose or clinical use. INSERT PRODUCT NAME should not be used as a substitute for professional medical judgement, clinical decision-making, or medical devices regulated by government authorities such as the FDA, EMA, or other regulatory bodies.

**INSERT PRODUCT NAME** **is powered by third party AI models, which like any AI model, can produce results that are inaccurate or incomplete. INSERT PRODUCT NAME** **output is not verified by Hyland for accuracy. Customers are responsible for evaluating output for accuracy and suitability for the customer’s use case, including determining whether human review of the output is required.**

INSERT PRODUCT NAME is not designed or intended for use in connection with any known limitations otherwise identified in the relevant model provider documentation or the parties’ applicable agreement.

# Guardrails

Monitoring

Fairness and Bias

Explainability & Transparency

Accountability

Hyland reserves the right to update this AI Service Card at any time.

Issue date: **ADD DATE AI SERVICE CARD IS POSTED TO TRUST CENTER**